



Lost Licenses Replacement Form

First Name, Last Name _____

Email Address _____

Place of Residence _____

Phone _____

Lost USB-eLicenser Number _____

Product Licenses Contained _____

By signing this form, I

- Confirm that I have irrevocably lost the stated USB-eLicenser.
- Confirm that the USB-eLicenser and its stored licenses will be deactivated to allow a license replacement.
- Agree to contact Steinberg support as soon as possible in case the USB-eLicenser should be found again.

(Date, Signature)

Send a scan or a photo of it back to info@steinberg.de with “SZDT - lost / stolen” as the mail subject. If your USB-eLicenser was stolen, please attach a copy of the police report.

If other third party company licenses are stored on the USB-eLicenser, please contact the company in question for details! For reFX licenses, please contact them at <https://refx.com/support/>

If your replacement is approved, it will take 2-3 business days to complete.

Steinberg recommends that you insure your replacement USB-eLicenser and any future products for the full value of the software.